

STANDARD

DIFFEREN\_DEV

Z\_SCORE

STATE

MONTH

METRIC\_ID

METRIC\_DESC

PRODUCT\_DESC

STANDARD

VZ\_PERF

STATE	MONTH	METRIC_ID	METRIC_DESC	PRODUCT_DESC	STANDARD	VZ_PERF	CLEC_PERF	VZ_DEN	CLEC_DEN	VZ_NUM	CLEC_NUM	DIFFEREN_DEV	Z_SCORE
NH	1-Feb-08	PO-1-01-6020	Average Response Time - Customer Service Record	EDI	Parity with Retail plus not more 0.28298	3.59945	0.77345	83	298.755	114	3.31647		
NH	1-Feb-08	PO-1-01-6030	Average Response Time - Customer Service Record	CORBA	Parity with Retail plus not more 0.28298	0.77345	0.77345	114	88.174	0	0.49047		
NH	1-Feb-08	PO-1-01-6050	Average Response Time - Customer Service Record	WEB GUI/LSI/W	Parity with Retail plus not more 0.28298	0.77345	0.77345	114	4643.317	0	0.85286		
NH	1-Feb-08	PO-1-02-6020	Average Response Time - Due Date Availability	EDI	Parity with Retail plus not more 0.66634	3.6255	3.6255	2	7.251	2	2.95916		
NH	1-Feb-08	PO-1-02-6030	Average Response Time - Due Date Availability	CORBA	Parity with Retail plus not more 0.66634	1.99757	1.99757	35	69.915	3	1.33123		
NH	1-Feb-08	PO-1-02-6050	Average Response Time - Due Date Availability	WEB GUI/LSI/W	Parity with Retail plus not more 0.66634	2.92433	2.92433	3	8.773	3	2.25799		
NH	1-Feb-08	PO-1-03-6020	Average Response Time - Address Validation	EDI	Parity with Retail plus not more 2.70439	4.7233	4.7233	111	524.287	111	2.01891		
NH	1-Feb-08	PO-1-03-6030	Average Response Time - Address Validation	CORBA	Parity with Retail plus not more 2.70439	1.9396	1.9396	782	1516.768	782	-0.76479		
NH	1-Feb-08	PO-1-03-6050	Average Response Time - Address Validation	WEB GUI/LSI/W	Parity with Retail plus not more 2.70439	2.17287	2.17287	3026	6575.119	3026	-0.53152		
NH	1-Feb-08	PO-1-04-6020	Average Response Time - Product & Service Availa	EDI	Parity with Retail plus not more 5.94253	7.422	7.422	4	7.422	4	1.47947		
NH	1-Feb-08	PO-1-04-6050	Average Response Time - Product & Service Availa	WEB GUI/LSI/W	Parity with Retail plus not more 5.94253	5.148	5.148	4	20.592	4	-0.79453		
NH	1-Feb-08	PO-1-05-6020	Average Response Time - Telephone Number Avail	EDI	Parity with Retail plus not more 3.44277	5.86471	5.86471	7	41.053	7	2.42194		
NH	1-Feb-08	PO-1-05-6030	Average Response Time - Telephone Number Avail	CORBA	Parity with Retail plus not more 3.44277	2.39722	2.39722	202	484.24	202	-1.04555		
NH	1-Feb-08	PO-1-05-6050	Average Response Time - Telephone Number Avail	WEB GUI/LSI/W	Parity with Retail plus not more 3.44277	2.57367	2.57367	67	172.436	67	-0.8691		
NH	1-Feb-08	PO-1-06-6020	Average Response Time - Mechanized Loop Qualifi	EDI	Parity with Retail plus not more 12.24676	4.905	4.905	3	14.715	3	-7.34176		
NH	1-Feb-08	PO-1-06-6030	Average Response Time - Mechanized Loop Qualifi	CORBA	Parity with Retail plus not more 12.24676	NA	NA	455	1514.328	455	-8.91857		
NH	1-Feb-08	PO-1-06-6050	Average Response Time - Mechanized Loop Qualifi	WEB GUI/LSI/W	Parity with Retail plus not more 12.24676	3.32819	3.32819	455	17831.09	4573	2.89874		
NH	1-Feb-08	PO-1-07-6020	Average Response Time - Rejected Query+	EDI	Parity with Retail plus not more 1.00047	1.17185	1.17185	10427	12218.91	10427	0.17138		
NH	1-Feb-08	PO-1-07-6030	Average Response Time - Rejected Query+	CORBA	Parity with Retail plus not more 1.00047	5.23745	5.23745	6940	36347.91	6940	4.23698		
NH	1-Feb-08	PO-1-07-6050	Average Response Time - Rejected Query+	WEB GUI/LSI/W	Parity with Retail plus not more 1.00047	0	0	3143	0	3143	0		
NH	1-Feb-08	PO-1-08-6020	% Timeouts	EDI	not greater than 0.33%	0	0	2347	0	2347	0		
NH	1-Feb-08	PO-1-08-6030	% Timeouts	CORBA	not greater than 0.33%	0.017	0.017	11212	11212	11212	2		
NH	1-Feb-08	PO-1-08-6050	% Timeouts	WEB GUI/LSI/W	Parity with Retail plus not more 0.28298	3.38603	3.38603	2500	8465.079	2500	3.10305		
NH	1-Feb-08	PO-1-09-6020	Parsed CSR	EDI	Parity with Retail plus not more 0.28298	1.00112	1.00112	685	685.772	685	0.71814		
NH	1-Feb-08	PO-1-09-6030	Parsed CSR	CORBA	>= 99.5%	100	100	0	0	0	0		
NH	1-Feb-08	PO-2-02-6010	OSS Interface Availability - Prime-Time	WPTS	>=99.5%	100	100	0	0	0	0		
NH	1-Feb-08	PO-2-02-6020	OSS Interface Availability - Prime Time	EDI	>=99.5%	100	100	0	0	0	0		
NH	1-Feb-08	PO-2-02-6030	OSS Interface Availability - Prime Time	CORBA	>=99.5%	100	100	0	0	0	0		
NH	1-Feb-08	PO-2-02-6060	OSS Interface Availability - Prime Time	Maintenance - Electroni	>=99.5%	100	100	0	0	0	0		
NH	1-Feb-08	PO-2-02-6080	OSS Interface Availability - Prime Time	Maintenance Web GUI	>=99.5%	100	100	0	0	0	0		
NH	1-Feb-08	PO-2-03-6010	OSS Interface Availability - Non-Prime-Time	WPTS	No Standard	99.715	99.715	0.7	0	0.7	0		
NH	1-Feb-08	PO-2-03-6020	OSS Interface Availability - Non-Prime Time	EDI	No Standard	99.944	99.944	0.6	0	0.6	0		
NH	1-Feb-08	PO-2-03-6030	OSS Interface Availability - Non-Prime Time	CORBA	No Standard	99.754	99.754	1.6	0	1.6	0		
NH	1-Feb-08	PO-2-03-6060	OSS Interface Availability - Non-Prime Time	Maintenance - Electroni	No Standard	100	100	0	0	0	0		
NH	1-Feb-08	PO-2-03-6080	OSS Interface Availability - Non-Prime Time	Maintenance Web GUI	No Standard	99.907	99.907	0.4	0	0.4	0		
NH	1-Feb-08	PO-3-02-1000	% Answered within 30 Seconds - Repair	Resale & UNE combine	80% within 30 Seconds	98.984	98.984	3364.85	3330.69	3364.85	39155		
NH	1-Feb-08	PO-3-04-1000	% Answered within 30 Seconds - Repair	Resale & UNE combine	80% within 30 Seconds	82.172	82.172	47650	3330.69	39155	0.71814		
NH	1-Feb-08	PO-4-01-6622	% Change Management Notices Sent on Time	Change Confirmation - 95%	NA	NA	NA	0	0	0	0		
NH	1-Feb-08	PO-4-01-6661	% Change Management Notices Sent on Time	Change Notification: T	95%	NA	NA	0	0	0	0		
NH	1-Feb-08	PO-4-01-6662	% Change Management Notices Sent on Time	Change Confirmation: T	95%	NA	NA	0	0	0	0		
NH	1-Feb-08	PO-4-02-6622	Change Management Notice - Delay one (1) to save	Change Confirmation: T	95%	NA	NA	0	0	0	0		
NH	1-Feb-08	PO-4-02-6661	Change Management Notice - Delay one (1) to save	Change Confirmation: T	95%	NA	NA	0	0	0	0		
NH	1-Feb-08	PO-4-02-6662	Change Management Notice - Delay one (1) to save	Change Confirmation: T	95%	NA	NA	0	0	0	0		
NH	1-Feb-08	PO-4-03-6622	Change Management Notice - Delay eight (8) plus 4	Change Confirmation: T	95%	NA	NA	0	0	0	0		
NH	1-Feb-08	PO-4-03-6661	Change Management Notice - Delay eight (8) plus 4	Change Confirmation: T	95%	NA	NA	0	0	0	0		
NH	1-Feb-08	PO-4-03-6662	Change Management Notice - Delay eight (8) plus 4	Change Confirmation: T	95%	NA	NA	0	0	0	0		
NH	1-Feb-08	PO-4-03-6662	Change Management Notice - Delay eight (8) plus 4	Change Confirmation: T	95%	NA	NA	0	0	0	0		
NH	1-Feb-08	PO-5-01-6000	% On Time Notice of Interface Outage	Systems Metrics	95%	NA	NA	0	0	0	0		
NH	1-Feb-08	PO-6-01-6000	Software Validation	Systems Metrics	<= 5%	0	0	93	0	93	0		
NH	1-Feb-08	PO-7-01-6000	Software Problem Resolution Timeliness	Systems Metrics	>=95%	R3	R3	R3	R3	R3	R3		
NH	1-Feb-08	PO-7-02-6000	Delay Hours - Software Resolution - Change - Trans	Systems Metrics	48 hours	R3	R3	R3	R3	R3	R3		
NH	1-Feb-08	PO-7-03-6000	Delay Hours - Software Resolution - Change - Trans	Systems Metrics	10 days	R3	R3	R3	R3	R3	R3		
NH	1-Feb-08	PO-8-01-6000	Delay Hours - Failed/Rejected Test Deck Transacti	Systems Metrics	48 hours	NA	NA	24	24	24	24		
NH	1-Feb-08	PO-8-02-6000	% On Time - Engineering Record Request	Systems Metrics	95% within 48 Hours	NA	NA	24	24	24	24		
NH	1-Feb-08	OR-1-02-2320	% On Time LSRSC - Flow Through	Resale POTS/Pre-quali	95% within 2 Hours	100	100	116	116	116	116		
NH	1-Feb-08	OR-1-02-3140	% On Time LSRSC - Flow Through	UNE POTS Platform	95% within 2 Hours	728	728	726	726	726	726		
NH	1-Feb-08	OR-1-02-3331	% On Time LSRSC - Flow Through	UNE Loop/Pre-qualified	95% within 2 Hours	99.894	99.894	11336	11336	11336	11324		
NH	1-Feb-08	OR-1-04-2210	% On Time LSRSC/ASRC - No Facility Check (Electr	Resale Specialists DS0	95% within 48 Hours	NA	NA	116	116	116	116		
NH	1-Feb-08	OR-1-04-2211	% On Time LSRSC/ASRC - No Facility Check (Electr	Resale Specialists DS1	95% within 48 Hours	NA	NA	116	116	116	116		
NH	1-Feb-08	OR-1-04-2213	% On Time LSRSC/ASRC - No Facility Check (Electr	Resale Specialists DS3	95% within 48 Hours	NA	NA	116	116	116	116		
NH	1-Feb-08	OR-1-04-2214	% On Time LSRSC/ASRC - No Facility Check (Electr	Resale Specialists (Non D	95% within 48 Hours	100	100	100	100	100	100		

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NH	1-Feb-08	OR-1-04-2320	% On Time LSR/ASRC - No Facility Check (Electr Resale POTS/Pre-qualif 95% within 24 Hours	Resale POTS/Pre-qualif 95% within 24 Hours	100	100	43	43	43	1	1	1	1
NH	1-Feb-08	OR-1-04-2341	% On Time LSR/ASRC - No Facility Check (Electr Resale 2-Wire Digital S; 95% within 72 Hours	Resale 2-Wire Digital S; 95% within 72 Hours	100	100	92	92	92	1	1	1	1
NH	1-Feb-08	OR-1-04-3140	% On Time LSR/ASRC - No Facility Check (Electr UNE POTS Platform	UNE POTS Platform	NA	NA	543	543	543	1	1	1	1
NH	1-Feb-08	OR-1-04-3210	% On Time LSR/ASRC - No Facility Check (Electr UNE Loop/Pre-qualified 95% within 24 Hours	UNE Loop/Pre-qualified 95% within 24 Hours	100	100	1	1	1	1	1	1	1
NH	1-Feb-08	OR-1-04-3331	% On Time LSR/ASRC - No Facility Check (Electr UNE Loop/Pre-qualified 95% within 24 Hours	UNE Loop/Pre-qualified 95% within 24 Hours	100	100	4	4	4	1	1	1	1
NH	1-Feb-08	OR-1-04-3340	% On Time LSR/ASRC - No Facility Check (Electr UNE 2-Wire xDSL - Lint 95% within 72 Hours	UNE 2-Wire xDSL - Lint 95% within 72 Hours	100	100	1	1	1	1	1	1	1
NH	1-Feb-08	OR-1-04-3341	% On Time LSR/ASRC - No Facility Check (Electr UNE 2-Wire Digital Sen 95% within 72 Hours	UNE 2-Wire Digital Sen 95% within 72 Hours	100	100	4	4	4	1	1	1	1
NH	1-Feb-08	OR-1-04-3342	% On Time LSR/ASRC - No Facility Check (Electr UNE 2-Wire xDSL Loop 95% within 72 Hours	UNE 2-Wire xDSL Loop 95% within 72 Hours	100	100	1	1	1	1	1	1	1
NH	1-Feb-08	OR-1-06-2210	% On Time LSR/ASRC - Facility Check (Electronic Resale Specials DS0	Electronic Resale Specials DS0	NA	NA	16	16	16	1	1	1	1
NH	1-Feb-08	OR-1-06-2211	% On Time LSR/ASRC - Facility Check (Electronic Resale Specials DS1	Electronic Resale Specials DS1	NA	NA	9	9	9	1	1	1	1
NH	1-Feb-08	OR-1-06-2213	% On Time LSR/ASRC - Facility Check (Electronic Resale Specials DS3	Electronic Resale Specials DS3	NA	NA	16	16	16	1	1	1	1
NH	1-Feb-08	OR-1-06-2214	% On Time LSR/ASRC - Facility Check (Electronic Resale Specials DS1	Electronic Resale Specials DS1	NA	NA	67	67	67	1	1	1	1
NH	1-Feb-08	OR-1-06-3213	% On Time LSR/ASRC - Facility Check (Electronic UNE Specials DS3	Electronic UNE Specials DS3	100	100	2	2	2	1	1	1	1
NH	1-Feb-08	OR-1-06-3214	% On Time LSR/ASRC - Facility Check (Electronic UNE Specials DS3	Electronic UNE Specials DS3	100	100	36	36	36	1	1	1	1
NH	1-Feb-08	OR-1-06-3331	% On Time LSR/ASRC - Facility Check (Electronic UNE Loop/Pre-qualified 95% within 72 Hours	Electronic UNE Loop/Pre-qualified 95% within 72 Hours	100	100	34	34	34	1	1	1	1
NH	1-Feb-08	OR-1-06-3341	% On Time LSR/ASRC - Facility Check (Electronic UNE 2-Wire Digital Sen 95% within 72 Hours	Electronic UNE 2-Wire Digital Sen 95% within 72 Hours	100	100	16	16	16	1	1	1	1
NH	1-Feb-08	OR-1-08-3210	% On Time ASRC - No Facility Check (Fax/Mail)	UNE Specials DS0	NA	NA	47	47	47	1	1	1	1
NH	1-Feb-08	OR-1-10-3210	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS0	NA	NA	87	87	87	1	1	1	1
NH	1-Feb-08	OR-1-10-3211	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS1	NA	NA	3336	3336	3336	1	1	1	1
NH	1-Feb-08	OR-1-10-3213	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS3	NA	NA	3	3	3	1	1	1	1
NH	1-Feb-08	OR-1-10-3214	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS3	NA	NA	49	49	49	1	1	1	1
NH	1-Feb-08	OR-1-12-5020	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials (Non DSC 95% within six business days	NA	NA	36	36	36	1	1	1	1
NH	1-Feb-08	OR-1-12-5030	% On Time FOC	Interconnection Trunks (95% on time 10 Business Days	88.235	88.235	30	30	30	1	1	1	1
NH	1-Feb-08	OR-1-13-5000	% On Time Design Layout Record (DLR)	Interconnection Trunks (Negotiated Process	100	100	16	16	16	1	1	1	1
NH	1-Feb-08	OR-1-19-5020	% On Time Response - Request for Inbound Augme Verizon Inbound Augme 95% on time	Interconnection Trunks (95% on time 10 Business Days	NA	NA	47	47	47	1	1	1	1
NH	1-Feb-08	OR-1-19-5030	% On Time Response - Request for Inbound Augme Verizon Inbound Augme Negotiated Process	Interconnection Trunks (95% on time 10 Business Days	NA	NA	87	87	87	1	1	1	1
NH	1-Feb-08	OR-2-02-2320	% On Time LSR Reject (Flow-Through)	Resale POTS/Pre-qualif 95% within 2 Hours	100	100	49	49	49	1	1	1	1
NH	1-Feb-08	OR-2-02-3140	% On Time LSR Reject (Flow-Through)	Resale POTS Platform	100	100	3	3	3	1	1	1	1
NH	1-Feb-08	OR-2-02-3331	% On Time LSR Reject (Flow-Through)	UNE Loop/Pre-qualified 95% within 2 Hours	99.97	99.97	3	3	3	1	1	1	1
NH	1-Feb-08	OR-2-04-2200	% On Time LSR/ASR Reject - No Facility Check (E) Resale Specials	UNE Loop/Pre-qualified 95% within 48 Hours	100	100	1	1	1	1	1	1	1
NH	1-Feb-08	OR-2-04-2320	% On Time LSR/ASR Reject - No Facility Check (E) Resale POTS/Pre-qualif 95% within 24 Hours	UNE Loop/Pre-qualified 95% within 24 Hours	100	100	36	36	36	1	1	1	1
NH	1-Feb-08	OR-2-04-2341	% On Time LSR/ASR Reject - No Facility Check (E) Resale 2-Wire Digital S; 95% within 72 Hours	UNE Loop/Pre-qualified 95% within 72 Hours	100	100	178	178	178	1	1	1	1
NH	1-Feb-08	OR-2-04-3140	% On Time LSR/ASR Reject - No Facility Check (E) Resale 2-Wire Digital Sen 95% within 72 Hours	UNE Loop/Pre-qualified 95% within 72 Hours	100	100	4	4	4	1	1	1	1
NH	1-Feb-08	OR-2-04-3200	% On Time LSR/ASR Reject - No Facility Check (E) Resale 2-Wire xDSL Loop 95% within 72 Hours	UNE Loop/Pre-qualified 95% within 72 Hours	100	100	5	5	5	1	1	1	1
NH	1-Feb-08	OR-2-04-3331	% On Time LSR/ASR Reject - No Facility Check (E) Resale 2-Wire xDSL Loop 95% within 72 Hours	UNE Loop/Pre-qualified 95% within 72 Hours	100	100	24	24	24	1	1	1	1
NH	1-Feb-08	OR-2-04-3340	% On Time LSR/ASR Reject - No Facility Check (E) Resale 2-Wire Digital Sen 95% within 72 Hours	UNE Loop/Pre-qualified 95% within 72 Hours	100	100	3	3	3	1	1	1	1
NH	1-Feb-08	OR-2-04-3341	% On Time LSR/ASR Reject - No Facility Check (E) Resale 2-Wire Digital Sen 95% within 72 Hours	UNE Loop/Pre-qualified 95% within 72 Hours	100	100	27	27	27	1	1	1	1
NH	1-Feb-08	OR-2-06-2200	% On Time LSR/ASR Reject - Facility Check (Electr Resale Specials	Electronic Resale Specials	NA	NA	4	4	4	1	1	1	1
NH	1-Feb-08	OR-2-06-2320	% On Time LSR/ASR Reject - Facility Check (Electr Resale Specials	Electronic Resale Specials	100	100	4	4	4	1	1	1	1
NH	1-Feb-08	OR-2-06-2341	% On Time LSR/ASR Reject - Facility Check (Electr Resale 2-Wire Digital S; 95% within 72 Hours	Electronic Resale 2-Wire Digital S; 95% within 72 Hours	100	100	5	5	5	1	1	1	1
NH	1-Feb-08	OR-2-06-3140	% On Time LSR/ASR Reject - Facility Check (Electr UNE POTS Platform	UNE POTS Platform	100	100	24	24	24	1	1	1	1
NH	1-Feb-08	OR-2-06-3210	% On Time LSR/ASR Reject - Facility Check (Electr UNE Specials DS0	UNE Specials DS0	100	100	3	3	3	1	1	1	1
NH	1-Feb-08	OR-2-06-3211	% On Time LSR/ASR Reject - Facility Check (Electr UNE Specials DS1	UNE Specials DS1	100	100	27	27	27	1	1	1	1
NH	1-Feb-08	OR-2-06-3213	% On Time LSR/ASR Reject - Facility Check (Electr UNE Specials DS3	UNE Specials DS3	100	100	30	30	30	1	1	1	1
NH	1-Feb-08	OR-2-06-3214	% On Time LSR/ASR Reject - Facility Check (Electr UNE Specials DS3	UNE Specials DS3	100	100	104	104	104	1	1	1	1
NH	1-Feb-08	OR-2-06-3331	% On Time LSR/ASR Reject - Facility Check (Electr UNE Specials (Non DSC 95% within five (5) business days	UNE Specials (Non DSC 95% within five (5) business days	100	100	3704	3704	3704	1	1	1	1
NH	1-Feb-08	OR-2-06-3341	% On Time LSR/ASR Reject - Facility Check (Electr UNE Loop/Pre-qualified 95% within 72 Hours	UNE Loop/Pre-qualified 95% within 72 Hours	100	100	3	3	3	1	1	1	1
NH	1-Feb-08	OR-2-06-3342	% On Time LSR/ASR Reject - Facility Check (Electr UNE 2-Wire Digital Sen 95% within 72 Hours	UNE Loop/Pre-qualified 95% within 72 Hours	100	100	27	27	27	1	1	1	1
NH	1-Feb-08	OR-2-08-3200	% On Time Reject - No Facility Check (Fax)	UNE Specials	NA	NA	30	30	30	1	1	1	1
NH	1-Feb-08	OR-2-10-3200	% On Time Reject - Facility Check (Fax)	UNE Specials	NA	NA	282	282	282	1	1	1	1
NH	1-Feb-08	OR-2-12-5020	% On Time Trunk ASR Reject	Interconnection Trunks (95% on time less than or equal to seven (7) NA	100	100	16673	16673	16673	1	1	1	1
NH	1-Feb-08	OR-3-01-2000	% Rejects	Interconnection Trunks (Negotiated Process	36.879	36.879	104	104	104	1	1	1	1
NH	1-Feb-08	OR-3-01-3000	% Rejects	Resale	22.215	22.215	3	3	3	1	1	1	1
NH	1-Feb-08	OR-3-02-1000	% LSR Resubmission Not Rejected	Resale & UNE combine 95%	9011	9011	9011	9011	9011	1	1	1	1
NH	1-Feb-08	OR-4-11-1000	% Completed orders with neither a PCN nor BCN se Resale & UNE combine 0.25% of PONs that received neither a PCN 0.033	Resale & UNE combine 0.25% of PONs that received neither a PCN 0.033	9011	9011	9011	9011	9011	1	1	1	1
NH	1-Feb-08	OR-4-16-1000	% Provisioning Completion Notifiers sent within one Resale & UNE combine 95% of PCNs sent within one (1) business ( 99.611	Resale & UNE combine 95% of PCNs sent within one (1) business ( 99.611	9011	9011	9011	9011	9011	1	1	1	1

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NH	1-Feb-08	OR-4-17-1000	% Billing Completion Notifiers sent on time	Resale & UNE combine	95.50%	98.657	98.657	9011	9011	8890				
NH	1-Feb-08	OR-5-01-2000	% Flow Through - Total	Resale	No Standard Developed	66.477	66.477	176	176	117				
NH	1-Feb-08	OR-5-01-3112	% Flow Through - Total	UNE POTS - Loop	No Standard Developed	82.448	82.448	980	980	808				
NH	1-Feb-08	OR-5-01-3121	% Flow Through - Total	UNE POTS - Other	No Standard Developed	96.259	96.259	11016	11016	10604				
NH	1-Feb-08	OR-5-01-3140	% Flow Through - Total	UNE POTS Platform	No Standard Developed	86.769	86.769	839	839	728				
NH	1-Feb-08	OR-5-03-2000	% Flow Through Achieved	Resale	95% for % flow-through achieved	98.319	98.319	119	119	117				
NH	1-Feb-08	OR-5-03-3112	% Flow Through Achieved	UNE POTS - Loop	95% for % flow through achieved	97.939	97.939	825	825	808				
NH	1-Feb-08	OR-5-03-3140	% Flow Through Achieved	UNE POTS - Other	95% for % flow through achieved	98.276	98.276	10790	10790	10604				
NH	1-Feb-08	OR-6-01-1000	% Service Order Accuracy	UNE POTS Platform	95% for % flow through achieved	98.113	98.113	742	742	728				
NH	1-Feb-08	OR-6-03-2000	% Accuracy - LSRC	Resale and UNE Loop	Orders without Verizon Errors	91.737	91.737	472	472	433				
NH	1-Feb-08	OR-6-03-3140	% Accuracy - LSRC	Resale	not more than 5% of LSRCs resent due to \0			71	71	0				
NH	1-Feb-08	OR-6-03-3331	% Accuracy - LSRC	UNE Loop/Complex	not more than 5% of LSRCs resent due to \0			123	123	0				
NH	1-Feb-08	OR-6-04-1040	% Accuracy - Directory Listing	UNE Loop/Complex	not more than 5% of LSRCs resent due to \0			662	662	0				
NH	1-Feb-08	OR-7-01-2000	% Order Confirmation/Rejects sent within Three (3)	All Directory Listings	cc 95% orders without Verizon errors	97.457	97.457	472	472	460				
NH	1-Feb-08	OR-7-01-3140	% Order Confirmation/Rejects sent within Three (3)	Resale	95%	99.626	99.626	268	268	267				
NH	1-Feb-08	OR-7-01-3331	% Order Confirmation/Rejects sent within Three (3)	UNE POTS Platform	95%	100	100	929	929	929				
NH	1-Feb-08	OR-8-01-2000	% Acknowledgements on Time	UNE Loop	95%	99.959	99.959	14970	14970	14964				
NH	1-Feb-08	OR-8-01-3000	% Acknowledgement Completeness	Resale	95% within two (2) hours	100	100	36	36	36				
NH	1-Feb-08	OR-9-01-2000	% Acknowledgement Completeness	Resale	95% within two (2) hours	100	100	100	100	13154				
NH	1-Feb-08	OR-9-01-3000	% Acknowledgement Completeness	UNE	99%	100	100	13154	13154	13154				
NH	1-Feb-08	OR-10-01-1000	% of PON Exceptions Resolved Within Ten (10) Bu	Resale & UNE combine	95% resolved within three (3) Business Days	100	100	22	22	22				
NH	1-Feb-08	OR-10-02-1000	% of PON Exceptions Resolved Within Ten (10) Bu	Resale & UNE combine	99% resolved within ten (10) business days	100	100	22	22	22				
NH	1-Feb-08	OR-11-01-1133	% Resale/UNE-P Provider Notifications in Days	Resale & UNE-P combi	95% in two (2) Calendar Days	83.72	83.72	387	387	324				
NH	1-Feb-08	OR-13-01-3523	% of Large Job Cut Project Negotiations Compl	UNE Loop - Large Job	1-98% within four business days	NA	NA	NA	NA	NA				
NH	1-Feb-08	PR-1-01-2110	Average Interval Offered - Total No Dispatch	Resale POTS Business	Party with VZ Retail	0.79699	0.68181	931	931	15				2.81291
NH	1-Feb-08	PR-1-01-2120	Average Interval Offered - Total No Dispatch	Resale POTS Residence	Party with VZ Retail	1.0535	1	6504	6504	1				-0.0955
NH	1-Feb-08	PR-1-01-2341	Average Interval Offered - Total No Dispatch	Resale 2-Wire Digital S	Party with VZ Retail	NA	NA	NA	NA	1				7.07664
NH	1-Feb-08	PR-1-01-3140	Average Interval Offered - Total No Dispatch	UNE POTS Platform	Party with VZ Retail	1.02111	0.39406	7437	7437	93				6.69272
NH	1-Feb-08	PR-1-01-3341	Average Interval Offered - Total No Dispatch	UNE 2-Wire Digital Sen	Party with VZ Retail	NA	NA	NA	NA	NA				2.4095
NH	1-Feb-08	PR-1-01-3342	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL Loop	No Standard	5	5	5	5	25				1.15214
NH	1-Feb-08	PR-1-01-3343	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.44544	2	999	999	14				1.15214
NH	1-Feb-08	PR-1-01-3344	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.44544	2	999	999	14				1.3924
NH	1-Feb-08	PR-1-02-3341	Average Interval Offered - Total Dispatch	Resale 2-Wire Digital S	Party with VZ Retail	6	6	4	4	24				1.82574
NH	1-Feb-08	PR-1-02-3342	Average Interval Offered - Total Dispatch	UNE 2-Wire Digital Sen	Party with VZ Retail	6	6	4	4	24				1.82574
NH	1-Feb-08	PR-1-02-3343	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL Loop	No Standard	5.625	5.625	8	8	45				SS
NH	1-Feb-08	PR-1-02-3344	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2110	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2120	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2121	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2122	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2123	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2124	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2125	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2126	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2127	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2128	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2129	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2130	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2131	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2132	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2133	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2134	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2135	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2136	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2137	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2138	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2139	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2140	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2141	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2142	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2143	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2144	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2145	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2146	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2147	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2148	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2149	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2150	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2151	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2152	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2153	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2154	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2155	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2156	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2157	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2158	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2159	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2160	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2161	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375	NA	144	144	423				0.37804
NH	1-Feb-08	PR-1-03-2162	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Party with VAD/DSNO and R	2.9375								

STATE	MONTH	METRIC_ID	METRIC_DESC	PRODUCT_DESC	STANDARD	VZ_PERF	CLEC_PERF	VZ_DEN	CLEC_DEN	VZ_NUM	CLEC_NUM	DIFFEREN_DEV	STANDARD	Z_SCORE
NH	1-Feb-08	PR-1-13-3529	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - Basic No Standard	Parity with VZ Retail	84.04	91.666	4737	12	3981	11	NA	1.1545	
NH	1-Feb-08	PR-3-01-2100	% Completed in one (1) Day one (1) to five (5) Line Resale POTS	UNE Resale POTS	Parity with VZ Retail	84.04	93.658	4737	205	3981	192	NA	4.2258	
NH	1-Feb-08	PR-3-01-3140	% Completed in one (1) Day one (1) to five (5) Line POTS Platform	UNE POTS Platform	Parity with VZ Retail	100	100	797	7	791	7	NA	5	
NH	1-Feb-08	PR-3-03-3343	% Completed in three (3) Days one (1) to five (5) Line 2-Wire xDSL - Line Parity with VAD/DSNO and Rr 99.247	UNE 2-Wire xDSL - Line Parity with VAD/DSNO and Rr 99.247	Parity with VZ Retail	100	100	797	7	791	7	NA	SS	
NH	1-Feb-08	PR-3-03-3343a	% Completed in three (3) Days one (1) to five (5) Line 2-Wire xDSL - Line 95% within the lesser of three (3) business	UNE 2-Wire xDSL - Line 95% within the lesser of three (3) business	Parity with VZ Retail	100	100	797	5	791	5	NA	SS	
NH	1-Feb-08	PR-3-03-3345	% Completed in three (3) Days one (1) to five (5) Line 2-Wire xDSL - Line Parity with VAD/DSNO and Rr 99.247	UNE 2-Wire xDSL - Line Parity with VAD/DSNO and Rr 99.247	Parity with VZ Retail	100	100	322	14	246	12	NA	1.1541	
NH	1-Feb-08	PR-3-06-2100	% Completed in three (3) Days one (1) to five (5) Line Resale POTS	UNE Resale POTS	Parity with VZ Retail	76.397	85.714	322	14	246	12	NA	2.1778	
NH	1-Feb-08	PR-3-06-3113	% Completed in three (3) Days one (1) to five (5) Line POTS Loop New	UNE POTS Loop New	Parity with VZ Retail	76.397	91.666	322	24	246	22	NA	1.8402	
NH	1-Feb-08	PR-3-06-3140	% Completed in three (3) Days one (1) to five (5) Line POTS Platform	UNE POTS Platform	Parity with VZ Retail	76.397	88.888	322	27	246	24	NA		
NH	1-Feb-08	PR-3-08-3534	% Completed in five (5) days - No Dispatch	UNE Basic Hot Cut Loop 95%	Parity with VZ Retail	100	100	5	5	5	5	NA		
NH	1-Feb-08	PR-3-09-2100	% Completed in five (5) Days one (1) to five (5) Line Resale POTS	UNE Resale POTS	Parity with VZ Retail	91.614	85.714	322	14	295	12	NA	-0.3999	
NH	1-Feb-08	PR-3-09-3113	% Completed in five (5) Days one (1) to five (5) Line POTS Loop New	UNE POTS Loop New	Parity with VZ Retail	91.614	95.633	322	24	295	23	NA	1.1622	
NH	1-Feb-08	PR-3-09-3140	% Completed in five (5) Days one (1) to five (5) Line POTS Platform	UNE POTS Platform	Parity with VZ Retail	91.614	92.592	322	27	295	25	NA	0.4684	
NH	1-Feb-08	PR-3-10-3341	% Completed in six (6) Days one (1) to five (5) Line 2-Wire Digital Loop Parity with VZ Retail	UNE 2-Wire Digital Loop Parity with VZ Retail	Parity with VZ Retail	100	100	1	4	1	4	NA	SS	
NH	1-Feb-08	PR-3-10-3342	% Completed in six (6) Days one (1) to five (5) Line 2-Wire xDSL Loop 95%	UNE 2-Wire xDSL Loop 95%	Parity with VZ Retail	100	95.522	1	67	1	64	NA	SS	
NH	1-Feb-08	PR-3-11-3528	% Completed in 10 Business Days	UNE POTS Loop Basic 95%	Parity with VZ Retail	NA	NA	NA	NA	NA	NA	NA		
NH	1-Feb-08	PR-3-12-3531	% Completed in 15 Business Days	UNE POTS Loop Large No Standard	Parity with VZ Retail	NA	NA	NA	NA	NA	NA	NA		
NH	1-Feb-08	PR-3-12-3532	% Completed in 15 Business Days	UNE POTS Loop Large No Standard	Parity with VZ Retail	NA	NA	NA	NA	NA	NA	NA		
NH	1-Feb-08	PR-3-13-3531	% Completed in 15 Business Days	UNE POTS Loop Large 98%	Parity with VZ Retail	NA	NA	NA	NA	NA	NA	NA		
NH	1-Feb-08	PR-3-13-3532	% Completed in 15 Business Days	UNE POTS Loop Large 98%	Parity with VZ Retail	NA	NA	NA	NA	NA	NA	NA		
NH	1-Feb-08	PR-3-13-3533	% Completed in 26 Business Days	UNE POTS Loop Large 98%	Parity with VZ Retail	NA	NA	NA	NA	NA	NA	NA		
NH	1-Feb-08	PR-4-01-2210	% Missed Appointment - Verizon - Total	Resale Specials DS0	Parity with VZ Retail	6.25	NA	16	1	1	1	NA		
NH	1-Feb-08	PR-4-01-2211	% Missed Appointment - Verizon - Total	Resale Specials DS1	Parity with VZ Retail	19.23	NA	26	5	5	5	NA	1.0721	
NH	1-Feb-08	PR-4-01-2213	% Missed Appointment - Verizon - Total	Resale Specials DS3	Parity with VZ Retail	100	NA	2	2	2	2	NA	SS	
NH	1-Feb-08	PR-4-01-2214	% Missed Appointment - Verizon - Total	Resale Specials (Non D) Parity with VZ Retail	Parity with VZ Retail	NA	NA	NA	NA	NA	NA	NA		
NH	1-Feb-08	PR-4-01-3210	% Missed Appointment - Verizon - Total	UNE Specials DS0	Parity with VZ Retail	6.25	NA	16	1	1	1	NA	2.13	
NH	1-Feb-08	PR-4-01-3211	% Missed Appointment - Verizon - Total	UNE Specials DS1	Parity with VZ Retail	19.23	5.405	26	37	5	2	NA		
NH	1-Feb-08	PR-4-01-3213	% Missed Appointment - Verizon - Total	UNE Specials DS3	Parity with VZ Retail	100	NA	2	2	2	2	NA		
NH	1-Feb-08	PR-4-01-3214	% Missed Appointment - Verizon - Total	UNE Specials (Non DSC) Parity with VZ Retail	Parity with VZ Retail	NA	NA	NA	NA	NA	NA	NA		
NH	1-Feb-08	PR-4-01-3510	% Missed Appointment - Verizon - Total	UNE EEL	Parity with VZ Retail	19.23	11.111	26	9	5	1	NA	1.0721	
NH	1-Feb-08	PR-4-01-3510	% Missed Appointment - Verizon - Total	UNE IOF	Parity with VZ Retail	100	25	2	8	2	2	NA	SS	
NH	1-Feb-08	PR-4-02-2100	Average Delay Days - Total	Resale POTS	Parity with VZ Retail	3.11976	5	167	6	521	30	7.52249	7.52249	
NH	1-Feb-08	PR-4-02-2200	Average Delay Days - Total	Resale Specials	Parity with VZ Retail	5.25	NA	8	2	42	18	5.59974	5.59974	
NH	1-Feb-08	PR-4-02-2341	Average Delay Days - Total	Resale 2-Wire Digital S	Parity with VZ Retail	NA	NA	167	9	521	39	7.52249	7.52249	
NH	1-Feb-08	PR-4-02-3100	Average Delay Days - Total	UNE POTS	Parity with VZ Retail	NA	NA	8	2	42	18	5.59974	5.59974	
NH	1-Feb-08	PR-4-02-3200	Average Delay Days - Total	UNE Specials	Parity with VZ Retail	NA	NA	NA	NA	NA	NA	NA	SS	
NH	1-Feb-08	PR-4-02-3341	Average Delay Days - Total	UNE 2-Wire Digital Sen	Parity with VZ Retail	NA	NA	1	4	1	5	0	0	
NH	1-Feb-08	PR-4-02-3342	Average Delay Days - Total	UNE 2-Wire xDSL Loop Parity with VZ Retail	Parity with VZ Retail	1	1.25	89	89	156	156	1.48691	1.48691	
NH	1-Feb-08	PR-4-02-3343	Average Delay Days - Total	UNE 2-Wire xDSL - Line Parity with VAD/DSNO and Rr 1.7528	Parity with VZ Retail	89	NA	89	89	156	156	1.48691	1.48691	
NH	1-Feb-08	PR-4-02-3345	Average Delay Days - Total	UNE 2-Wire xDSL - Line Parity with VAD/DSNO and Rr 1.7528	Parity with VZ Retail	3	17	15	1	15	17	1.22474	1.22474	
NH	1-Feb-08	PR-4-02-3510	Average Delay Days - Total	UNE EEL	Parity with VZ Retail	13	19	2	2	26	38	7.07106	7.07106	
NH	1-Feb-08	PR-4-02-3530	Average Delay Days - Total	UNE IOF	Parity with VZ Retail	13	19	2	2	26	38	7.07106	7.07106	
NH	1-Feb-08	PR-4-02-5000	Average Delay Days - Total	Interconnection Trunks (None: Analysis Only)	Parity with VZ Retail	NA	NA	NA	76	3	3	NA		
NH	1-Feb-08	PR-4-03-2100	% Missed Appointment - Customer	Resale POTS	No Standard	3.947	NA	NA	NA	NA	NA	NA		
NH	1-Feb-08	PR-4-03-2200	% Missed Appointment - Customer	Resale Specials	No Standard	NA	NA	NA	NA	NA	NA	NA		
NH	1-Feb-08	PR-4-03-2341	% Missed Appointment - Customer	Resale 2-Wire Digital S	No Standard	NA	NA	NA	NA	NA	NA	NA		
NH	1-Feb-08	PR-4-03-3100	% Missed Appointment - Customer	UNE POTS	No Standard	2.927	NA	649	649	19	19	NA		
NH	1-Feb-08	PR-4-03-3200	% Missed Appointment - Customer	UNE Specials	No Standard	48.888	NA	45	45	22	22	NA		
NH	1-Feb-08	PR-4-03-3341	% Missed Appointment - Customer	UNE 2-Wire Digital Sen	No Standard	20	NA	5	5	1	1	NA		
NH	1-Feb-08	PR-4-03-3342	% Missed Appointment - Customer	UNE 2-Wire xDSL Loop No Standard	No Standard	8.695	NA	92	92	8	8	NA		
NH	1-Feb-08	PR-4-03-3343	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line No Standard	No Standard	0	NA	9	9	0	0	NA		
NH	1-Feb-08	PR-4-03-3345	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line No Standard	No Standard	0	NA	6	6	0	0	NA		
NH	1-Feb-08	PR-4-03-3510	% Missed Appointment - Customer	UNE EEL	No Standard	66.666	NA	9	9	6	6	NA		
NH	1-Feb-08	PR-4-03-3530	% Missed Appointment - Customer	UNE IOF	No Standard	25	NA	8	8	2	2	NA		
NH	1-Feb-08	PR-4-04-5000	% Missed Appointment - Customer	Interconnection Trunks (No Standard)	Parity with VZ Retail	64.583	NA	1152	1152	744	744	NA		
NH	1-Feb-08	PR-4-04-2100	% Missed Appointment - Verizon - Dispatch	Resale POTS	Parity with VZ Retail	10.785	18.181	1502	33	162	6	-1.0638	-1.0638	
NH	1-Feb-08	PR-4-04-2341	% Missed Appointment - Verizon - Dispatch	Resale 2-Wire Digital S	Parity with VZ Retail	0	NA	5	5	0	0	NA		
NH	1-Feb-08	PR-4-04-3113	% Missed Appointment - Verizon - Dispatch	UNE POTS Loop New	Parity with VZ Retail	10.785	2.727	1502	110	162	3	3.3095	3.3095	
NH	1-Feb-08	PR-4-04-3140	% Missed Appointment - Verizon - Dispatch	UNE POTS Platform	Parity with VZ Retail	10.785	8	1502	75	162	6	0.9528	0.9528	
NH	1-Feb-08	PR-4-04-3341	% Missed Appointment - Verizon - Dispatch	UNE 2-Wire Digital Sen	Parity with VZ Retail	0	NA	5	5	0	0	NA	SS	
NH	1-Feb-08	PR-4-04-3343	% Missed Appointment - Verizon - Dispatch	UNE 2-Wire xDSL - Line Parity with VAD/DSNO and Rr 10.395	Parity with VZ Retail	0	NA	683	1	71	0	NA	SS	
NH	1-Feb-08	PR-4-04-3345	% Missed Appointment - Verizon - Dispatch	UNE 2-Wire xDSL - Line Parity with VAD/DSNO and Rr 10.395	Parity with VZ Retail	0	NA	683	1	71	0	NA	SS	
NH	1-Feb-08	PR-4-05-2100	% Missed Appointment - Verizon - No Dispatch	Resale POTS	Parity with VZ Retail	0.053	NA	9360	43	5	0	NA	5	
NH	1-Feb-08	PR-4-05-2341	% Missed Appointment - Verizon - No Dispatch	Resale 2-Wire Digital S	Parity with VZ Retail	0	NA	3	3	0	0	NA		

STATE	MONTH	METRIC_ID	METRIC_DESC	PRODUCT_DESC	STANDARD	VZ_PERF	CLEC_PERF	VZ_DEN	CLEC_DEN	VZ_NUM	CLEC_NUM	DIFFEREN	STANDARD	Z_SCORE
NH	1-Feb-08	PR-4-05-3113	% Missed Appointment - Verizon - No Dispatch	UNE POTS Loop New	Parity with VZ Retail	0.053	0	9360	18	5	0	0	5	
NH	1-Feb-08	PR-4-05-3140	% Missed Appointment - Verizon - No Dispatch	UNE POTS Platform	Parity with VZ Retail	0.053	0	9360	446	5	0	0	5	
NH	1-Feb-08	PR-4-05-3341	% Missed Appointment - Verizon - No Dispatch	UNE 2-Wire Digital Sen	Parity with VZ Retail	0	NA	3		0			5	
NH	1-Feb-08	PR-4-05-3343	% Missed Appointment - Verizon - No Dispatch	UNE 2-Wire xDSL - Lint Parity with VAD/IDSN	and Rt 1.155	0	0	1471	8	17	0	0	5	
NH	1-Feb-08	PR-4-05-3345	% Missed Appointment - Verizon - No Dispatch	UNE 2-Wire xDSL - Lint Parity with VAD/IDSN	and Rt 1.155	0	0	1471	6	17	0	0	5	
NH	1-Feb-08	PR-4-07-3540	% On Time Performance - LNP Only	UNE LNP	95% on time	99.846	0	3263			3258			
NH	1-Feb-08	PR-4-08-2200	% Missed Appointment - Customer - Due to Late On	Resale Specials	No Standard	NA	NA							
NH	1-Feb-08	PR-4-08-2341	% Missed Appointment - Customer - Due to Late On	Resale 2-Wire Digital S	No Standard	NA	NA							
NH	1-Feb-08	PR-4-08-3200	% Missed Appointment - Customer - Due to Late On	UNE Specials	No Standard	0	0	54	54	0	0	0	0	
NH	1-Feb-08	PR-4-08-3341	% Missed Appointment - Customer - Due to Late On	UNE 2-Wire Digital Sen	No Standard	0	0	5	5	0	0	0	0	
NH	1-Feb-08	PR-4-08-3342	% Missed Appointment - Customer - Due to Late On	UNE 2-Wire xDSL Loop	No Standard	0	0	92	92	0	0	0	0	
NH	1-Feb-08	PR-4-14-3342	% Completed On Time - 2-Wire xDSL	UNE 2-Wire xDSL Loop	95% on time	94.52	0	73	73	69	69			
NH	1-Feb-08	PR-4-15-5000	% On Time Provisioning - Trunks	Interconnection Trunks	95% on time	100	100	1152	1152	1152	1152			
NH	1-Feb-08	PR-5-01-2100	% Missed Appointment - Verizon - Facilities	Resale POTS	Parity with VZ Retail	1.531	12.121	1502	33	23	4			-2.8487
NH	1-Feb-08	PR-5-01-2200	% Missed Appointment - Verizon - Facilities	Resale Specials	Parity with VZ Retail	9.09	NA	33	33	3				
NH	1-Feb-08	PR-5-01-2341	% Missed Appointment - Verizon - Facilities	Resale 2-Wire Digital S	Parity with VZ Retail	0	NA	5		0				
NH	1-Feb-08	PR-5-01-3112	% Missed Appointment - Verizon - Facilities	UNE POTS Loop	Parity with VZ Retail	1.531	0	1502	110	23	0			5
NH	1-Feb-08	PR-5-01-3140	% Missed Appointment - Verizon - Facilities	UNE POTS Platform	Parity with VZ Retail	1.531	0	1502	75	23	0			5
NH	1-Feb-08	PR-5-01-3200	% Missed Appointment - Verizon - Facilities	UNE Specials	Parity with VZ Retail	9.09	0	33	46	3	0			5
NH	1-Feb-08	PR-5-01-3341	% Missed Appointment - Verizon - Facilities	UNE 2-Wire Digital Sen	Parity with VZ Retail	0	0	5	5	0	0			SS
NH	1-Feb-08	PR-5-01-3342	% Missed Appointment - Verizon - Facilities	UNE 2-Wire xDSL Loop	Parity with VAD/IDSN and Rt 0.146	0	0	684	86	1	0			5
NH	1-Feb-08	PR-5-01-3343	% Missed Appointment - Verizon - Facilities	UNE 2-Wire xDSL - Lint Parity with VAD/IDSN	and Rt 0.146	0	0	684	1	0	0			SS
NH	1-Feb-08	PR-5-01-3345	% Missed Appointment - Verizon - Facilities	UNE 2-Wire xDSL - Lint Parity with VAD/IDSN	and Rt 0.146	0	0	684	1	0	0			SS
NH	1-Feb-08	PR-5-02-2100	% Missed Appointment - Verizon - Facilities	Interconnection Trunks	( Parity with VZ Retail	0	0	72	1152	0	0			5
NH	1-Feb-08	PR-5-02-2200	% Orders Held for Facilities > 15 Days	Resale POTS	Parity with VZ Retail	0.599	3.03	1502	33	9	1			-0.8565
NH	1-Feb-08	PR-5-02-2341	% Orders Held for Facilities > 15 Days	Resale Specials	Parity with VZ Retail	0	NA	33		0				
NH	1-Feb-08	PR-5-02-3112	% Orders Held for Facilities > 15 Days	Resale 2-Wire Digital S	Parity with VZ Retail	0	NA	5		0				
NH	1-Feb-08	PR-5-02-3140	% Orders Held for Facilities > 15 Days	UNE POTS Loop	Parity with VZ Retail	0.599	0	1502	110	9	0			5
NH	1-Feb-08	PR-5-02-3200	% Orders Held for Facilities > 15 Days	UNE POTS Platform	Parity with VZ Retail	0.599	0	1502	75	9	0			5
NH	1-Feb-08	PR-5-02-3341	% Orders Held for Facilities > 15 Days	UNE Specials	Parity with VZ Retail	0	0	33	46	0	0			5
NH	1-Feb-08	PR-5-02-3342	% Orders Held for Facilities > 15 Days	UNE 2-Wire Digital Sen	Parity with VZ Retail	0	0	5	5	0	0			SS
NH	1-Feb-08	PR-5-02-3343	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL Loop	Parity with VAD/IDSN and Rt 0	0	0	684	86	0	0			5
NH	1-Feb-08	PR-5-02-3345	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Lint Parity with VAD/IDSN	and Rt 0	0	0	684	1	0	0			SS
NH	1-Feb-08	PR-5-02-5000	% Orders Held for Facilities > 15 Days	Interconnection Trunks	( Parity with VZ Retail	0	0	72	1152	0	0			5
NH	1-Feb-08	PR-5-04-3112	% Orders Cancelled (> five (5) days) after Due Date	UNE POTS Loop	No Standard	0	0	72	1152	0	0			5
NH	1-Feb-08	PR-5-04-3200	% Orders Cancelled (> five (5) days) after Due Date	UNE Specials	No Standard	0	0	114		0				
NH	1-Feb-08	PR-5-04-3341	% Orders Cancelled (> five (5) days) after Due Date	UNE 2-Wire Digital Sen	No Standard	0	0	32		0				
NH	1-Feb-08	PR-5-04-3342	% Orders Cancelled (> five (5) days) after Due Date	UNE 2-Wire xDSL Loop	No Standard	0	0	6		0				
NH	1-Feb-08	PR-6-01-2100	% Installation Troubles reported within 30 Days	Resale POTS	Parity with VZ Retail for Found 4.818	0.719	0.719	9629	139	464	1			3.0668
NH	1-Feb-08	PR-6-01-2200	% Installation Troubles reported within 30 Days	Resale Specials	Parity with VZ Retail for Found 0	NA	NA	91		0				
NH	1-Feb-08	PR-6-01-2341	% Installation Troubles reported within 30 Days	Resale 2-Wire Digital S	Parity with VZ Retail for Found 11.111	NA	NA	18		2				
NH	1-Feb-08	PR-6-01-3113	% Installation Troubles reported within 30 Days	UNE POTS - Loop - Nev Parity with VZ Retail for Found 5.699	6.666	6.666	2632	240	16	150	16			-0.4978
NH	1-Feb-08	PR-6-01-3140	% Installation Troubles reported within 30 Days	UNE POTS Platform	Parity with VZ Retail for Found 4.818	1.709	1.709	9629	819	464	14			4.711
NH	1-Feb-08	PR-6-01-3200	% Installation Troubles reported within 30 Days	UNE Specials	Parity with VZ Retail for Found 0	0	0	91	54	0	0			5
NH	1-Feb-08	PR-6-01-3341	% Installation Troubles reported within 30 Days	UNE 2-Wire Digital Sen	Parity with VZ Retail for Found 5.699	0	0	2632	5	150	0			SS
NH	1-Feb-08	PR-6-01-3342	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL Loop	Parity with VZ Retail for Found 5.699	5.882	5.882	2632	102	150	6			0.0789
NH	1-Feb-08	PR-6-01-3343	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Lint Parity with VAD/IDSN	and Rt 3.883	0	0	2060	10	80	0			5
NH	1-Feb-08	PR-6-01-5000	% Installation Troubles reported within 30 Days	Interconnection Trunks	( Parity with VZ Retail for Found 0	0.442	0.442	2060	5	80	0			SS
NH	1-Feb-08	PR-6-02-3520	% Installation Troubles reported within seven (7) Da	UNE Loop Basic Hot Cu 2%	NA	NA	72	1152		0				5
NH	1-Feb-08	PR-6-02-3523	% Installation Troubles reported within seven (7) Da	UNE Loop - Large Job 1 2%	NA	NA	226			1				
NH	1-Feb-08	PR-6-02-3525	% Installation Troubles reported within seven (7) Da	UNE Loop - Batch Hot C 2%	NA	NA								
NH	1-Feb-08	PR-6-03-2100	% Installation Troubles reported within 30 Days - FC Resale POTS	No Standard	0.719	0.719	139			1				
NH	1-Feb-08	PR-6-03-2200	% Installation Troubles reported within 30 Days - FC Resale Specials	No Standard	NA	NA								
NH	1-Feb-08	PR-6-03-2341	% Installation Troubles reported within 30 Days - FC Resale 2-Wire Digital S	No Standard	NA	NA								
NH	1-Feb-08	PR-6-03-3112	% Installation Troubles reported within 30 Days - FC UNE POTS Loop	No Standard	5.2	5.2	500	500	26	26				
NH	1-Feb-08	PR-6-03-3140	% Installation Troubles reported within 30 Days - FC UNE POTS Platform	No Standard	2.319	2.319	819	819	19	19				
NH	1-Feb-08	PR-6-03-3200	% Installation Troubles reported within 30 Days - FC UNE Specials	No Standard	5.555	5.555	54	54	3	3				
NH	1-Feb-08	PR-6-03-3341	% Installation Troubles reported within 30 Days - FC UNE 2-Wire Digital Sen	No Standard	20	20	5	5	1	1				
NH	1-Feb-08	PR-6-03-3342	% Installation Troubles reported within 30 Days - FC UNE 2-Wire xDSL Loop	No Standard	4.901	4.901	102	102	5	5				
NH	1-Feb-08	PR-6-03-3343	% Installation Troubles reported within 30 Days - FC UNE 2-Wire xDSL - Lint	No Standard	0	0	10	10	0	0				
NH	1-Feb-08	PR-6-03-3345	% Installation Troubles reported within 30 Days - FC UNE 2-Wire xDSL - Lint	No Standard	20	20	5	5	1	1				

STATE	MONTH	METRIC_ID	METRIC_DESC	PRODUCT_DESC	STANDARD	VZ_PERF	CLEC_PERF	VZ_DEN	CLEC_DEN	VZ_NUM	CLEC_NUM	DIFFEREN	DEV	Z_SCORE
NH	1-Feb-08	PR-6-03-5000	% Installation Troubles reported within 30 Days - FC	Interconnection Trunks (No Standard)	Parity with Verizon Retail	0.257	0	10862	1152	28	0			5
NH	1-Feb-08	PR-8-01-2100	Percent Open Orders in a Hold Status > 30 Days	Resale POTS	Parity with Verizon Retail	2.272	NA	44	76	1	0			
NH	1-Feb-08	PR-8-01-2200	Percent Open Orders in a Hold Status > 30 Days	Resale Specials	Parity with Verizon Retail	0	NA	8		0	0			5
NH	1-Feb-08	PR-8-01-2341	Percent Open Orders in a Hold Status > 30 Days	Resale 2-Wire Digital S	Parity with Verizon Retail	0.257	0	10862	649	28	0			5
NH	1-Feb-08	PR-8-01-3100	Percent Open Orders in a Hold Status > 30 Days	UNE POTS	Parity with Verizon Retail	2.272	0	44	37	1	0			5
NH	1-Feb-08	PR-8-01-3200	Percent Open Orders in a Hold Status > 30 Days	UNE Specials	Parity with Verizon Retail	0	0	8	5	0	0			SS
NH	1-Feb-08	PR-8-01-3341	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire Digital Sen	Parity with Verizon Retail	0	0	16	92	0	1			1.0444
NH	1-Feb-08	PR-8-01-3342	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL Loop	Parity with Verizon Retail	0	1.086	16	92	0	0			5
NH	1-Feb-08	PR-8-01-3343	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Line Parity with VAD/DSNO and R	0.092	0	2155	9	2	2	0			5
NH	1-Feb-08	PR-8-01-3345	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Line Parity with VAD/DSNO and R	0.092	0	2155	6	2	0	0			5
NH	1-Feb-08	PR-8-01-3510	Percent Open Orders in a Hold Status > 30 Days	UNE EEL	Parity with Verizon Retail	3.846	0	26	9	1	0			5
NH	1-Feb-08	PR-8-01-3530	Percent Open Orders in a Hold Status > 30 Days	UNE IOF	Parity with Verizon Retail	0	0	2	8	0	0			SS
NH	1-Feb-08	PR-8-01-5000	Percent Open Orders in a Hold Status > 30 Days	Interconnection Trunks (	Parity with Verizon Retail	0	0	1	16	0	0			SS
NH	1-Feb-08	PR-8-02-2100	Percent Open Orders in a Hold Status > 90 Days	Resale POTS	Parity with Verizon Retail	0.193	0	10862	76	21	0			5
NH	1-Feb-08	PR-8-02-2200	Percent Open Orders in a Hold Status > 90 Days	Resale Specials	Parity with Verizon Retail	0	NA	44		0	0			5
NH	1-Feb-08	PR-8-02-2341	Percent Open Orders in a Hold Status > 90 Days	Resale 2-Wire Digital S	Parity with Verizon Retail	0	NA	8	649	21	0			5
NH	1-Feb-08	PR-8-02-3100	Percent Open Orders in a Hold Status > 90 Days	UNE POTS	Parity with Verizon Retail	0	0	44	37	0	0			5
NH	1-Feb-08	PR-8-02-3200	Percent Open Orders in a Hold Status > 90 Days	UNE Specials	Parity with Verizon Retail	0	0	8	5	0	0			SS
NH	1-Feb-08	PR-8-02-3341	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire Digital Sen	Parity with Verizon Retail	0	0	16	92	0	1			1.0444
NH	1-Feb-08	PR-8-02-3342	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL Loop	Parity with Verizon Retail	0	1.086	16	92	0	0			5
NH	1-Feb-08	PR-8-02-3343	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Line Parity with VAD/DSNO and R	0.092	0	2155	9	2	2	0			5
NH	1-Feb-08	PR-8-02-3345	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Line Parity with VAD/DSNO and R	0.092	0	2155	6	2	0	0			5
NH	1-Feb-08	PR-8-02-3510	Percent Open Orders in a Hold Status > 90 Days	UNE EEL	Parity with Verizon Retail	0	0	26	9	0	0			5
NH	1-Feb-08	PR-8-02-3530	Percent Open Orders in a Hold Status > 90 Days	UNE IOF	Parity with Verizon Retail	0	0	2	8	0	0			SS
NH	1-Feb-08	PR-9-01-3520	% On Time Performance - Hot Cut	Interconnection Trunks (	Parity with Verizon Retail	0	0	1	16	0	0			SS
NH	1-Feb-08	PR-9-01-3523	% On Time Performance - Hot Cut	UNE Loop - Basic Hot C 95% Completed Within Window	Parity with Verizon Retail	0	100		119	0	119			
NH	1-Feb-08	PR-9-01-3525	% On Time Performance - Hot Cut	UNE Loop - Batch Hot C 95% Completed Within Window	Parity with Verizon Retail	0	NA							
NH	1-Feb-08	PR-9-04-3525	% On Time Batch Due Date	UNE Loop - Batch Hot C 95% within six business days	Parity with Verizon Retail	0	NA							
NH	1-Feb-08	PR-9-01-3533	Average Duration of Hot Cut Installation Troubles	UNE POTS - Loop - Hot Parity with Verizon Retail	29.04293	18.16666	118		1	205624	1090			23.45309
NH	1-Feb-08	MR-1-01-6050	Average Response Time - Create Trouble	LSI-TA	Parity with Retail plus not more	7.94348	3.48521		947		3300.498			-4.45827
NH	1-Feb-08	MR-1-02-6050	Average Response Time - Status Trouble	LSI-TA	Parity with Retail plus not more	6.79529	2.07013		286		592.058			-4.72516
NH	1-Feb-08	MR-1-03-6050	Average Response Time - Modify Trouble	LSI-TA	Parity with Retail plus not more	7.44979	1.17405		35		41.092			-6.27574
NH	1-Feb-08	MR-1-04-6050	Average Response Time - Request Cancellation of	LSI-TA	Parity with Retail plus not more	7.89156	0.9185		2		1.837			-6.97306
NH	1-Feb-08	MR-1-05-6050	Average Response Time - Trouble Report History (t	LSI-TA	Parity with Retail plus not more	7.61845	4.23748		444		1881.442			-3.38097
NH	1-Feb-08	MR-1-06-6050	Average Response Time - Test Trouble (POTS Only)	LSI-TA	Parity with Retail plus not more	67.63653	53.25863		2812		149763.285			-14.3779
NH	1-Feb-08	MR-1-07-6060	% On-Time Ticket Closure on Bonded Open Tickets	EBTA	98% on-time	96.859	1624		1624		1573			
NH	1-Feb-08	MR-1-07-6095	% On-Time Ticket Closure on Bonded Open Tickets	TAXI	98% on-time	98.639	3970		3970		3916			
NH	1-Feb-08	MR-1-08-6060	% On-Time - Create Trouble	EBTA	95% within 2 minutes	100	100		1750		1750			
NH	1-Feb-08	MR-1-08-6095	% On-Time - Create Trouble	TAXI	95% within 2 minutes	100	100		4209		4209			
NH	1-Feb-08	MR-1-09-6060	% On-Time - Status Trouble	EBTA	95% within 2 minutes	100	100		491		491			
NH	1-Feb-08	MR-1-09-6095	% On-Time - Status Trouble	TAXI	95% within 2 minutes	100	100		192		192			
NH	1-Feb-08	MR-1-10-6060	% On-Time - Modify Trouble	EBTA	95% within 2 minutes	100	100		1679		1679			
NH	1-Feb-08	MR-1-11-6095	% On-Time - Request Cancellation of Trouble	EBTA	95% within 2 minutes	100	100		26		26			
NH	1-Feb-08	MR-1-12-6060	% On-Time - Test Trouble (POTS Only)	EBTA	95% within 2 minutes	100	100		2079		2079			
NH	1-Feb-08	MR-1-12-6095	% On-Time - Test Trouble (POTS Only)	TAXI	95% within 2 minutes	97.619	1134		1134		1107			
NH	1-Feb-08	MR-2-01-2200	Network Trouble Report Rate	Resale Specials	Parity with Verizon Retail	0.338	0.449	31861	668	108	3			-0.2549
NH	1-Feb-08	MR-2-01-3200	Network Trouble Report Rate	UNE Specials	Parity with Verizon Retail	0.338	0.437	31861	4384	108	63			-5
NH	1-Feb-08	MR-2-01-5000	Network Trouble Report Rate	Interconnection Trunks (	Parity with Verizon Retail	0.001	0	62654	48335	1	0			5
NH	1-Feb-08	MR-2-02-2100	Network Trouble Report Rate - Loop	Resale POTS	Parity with Verizon Retail	1.206	0.383	457735	9137	5524	35			5
NH	1-Feb-08	MR-2-02-2341	Network Trouble Report Rate - Loop	Resale 2-Wire Digital S	Parity with Verizon Retail	0.276	0	1807	188	5	5			5
NH	1-Feb-08	MR-2-02-3112	Network Trouble Report Rate - Loop	UNE POTS Loop	Parity with Verizon Retail	1.206	0.765	457735	38402	5524	294			5
NH	1-Feb-08	MR-2-02-3140	Network Trouble Report Rate - Loop	UNE POTS Platform	Parity with Verizon Retail	1.203	0.81	457735	27397	5524	222			5
NH	1-Feb-08	MR-2-02-3341	Network Trouble Report Rate - Loop	UNE 2-Wire Digital Loop	Parity with Verizon Retail	1.203	0.439	459542	910	5529	4			2.5793
NH	1-Feb-08	MR-2-02-3342	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL Loop	Parity with Verizon Retail	1.203	0.504	459542	4761	5529	24			5
NH	1-Feb-08	MR-2-02-3345	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - Line Parity with VAD/DSNO and R	0.128	0.323	84823	1237	109	4	4			-1.4007
NH	1-Feb-08	MR-2-03-2100	Network Trouble Report Rate - Central Office	Resale POTS	Parity with Verizon Retail	0.03	0.021	457735	9137	139	2			0.7225
NH	1-Feb-08	MR-2-03-2341	Network Trouble Report Rate - Central Office	Resale 2-Wire Digital S	Parity with Verizon Retail	0.221	0	1807	188	4	0			5
NH	1-Feb-08	MR-2-03-3112	Network Trouble Report Rate - Central Office	UNE POTS Loop	Parity with Verizon Retail	0.012	0.01	457735	38402	56	4			0.5018
NH	1-Feb-08	MR-2-03-3140	Network Trouble Report Rate - Central Office	UNE POTS Platform	Parity with Verizon Retail	0.03	0.018	457735	27397	139	5			1.366
NH	1-Feb-08	MR-2-03-3341	Network Trouble Report Rate - Central Office	UNE 2-Wire Digital Loop	Parity with Verizon Retail	0.012	0	459542	910	59	0			5

STATE	MONTH	METRIC_ID	METRIC_DESC	STANDARD	PRODUCT_DESC	VZ_PERF	CLEC_PERF	VZ_DEN	CLEC_DEN	VZ_NUM	CLEC_NUM	DIFFEREN_DEV	STANDARD	Z_SCORE
NH	1-Feb-08	MR-2-03-3342	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL Loop Parity with Verizon Retail	0.012	0.042	459542	4761	59	2	2	-1.1278	5	
NH	1-Feb-08	MR-2-03-3343	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Link Parity with VAD/DSNO and R	0.008	0	84823	1237	7	0	0	5	5	
NH	1-Feb-08	MR-2-04-2100	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Link Parity with VAD/DSNO and R	0.008	0	84823	62	7	0	0	5	5	
NH	1-Feb-08	MR-2-04-2341	% Subsequent Reports	Resale POTS	40.322	NA	NA	62	25	25	25	NA	NA	
NH	1-Feb-08	MR-2-04-3112	% Subsequent Reports	Resale 2-Wire Digital S; No Standard	NA	NA	NA	490	192	192	192	NA	NA	
NH	1-Feb-08	MR-2-04-3140	% Subsequent Reports	UNE POTS Loop	39.183	17.753	276	490	49	49	49	NA	NA	
NH	1-Feb-08	MR-2-04-3341	% Subsequent Reports	UNE POTS Platform	20	13.513	5	276	1	1	1	NA	NA	
NH	1-Feb-08	MR-2-04-3342	% Subsequent Reports	UNE 2-Wire Digital Loop No Standard	0	0	37	4384	5	5	5	NA	NA	
NH	1-Feb-08	MR-2-04-3343	% Subsequent Reports	UNE 2-Wire xDSL Loop No Standard	0	0	4	910	0	0	0	NA	NA	
NH	1-Feb-08	MR-2-04-3344	% Subsequent Reports	UNE 2-Wire xDSL - Link No Standard	0	0	NA	4761	33	33	33	NA	NA	
NH	1-Feb-08	MR-2-05-2100	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Link No Standard	0.08	0.653	1237	1237	1	1	1	NA	NA	
NH	1-Feb-08	MR-2-05-2200	% CPE/TOK/FOK Trouble Report Rate	Resale POTS	0.898	0.898	668	668	6	6	6	NA	NA	
NH	1-Feb-08	MR-2-05-2341	% CPE/TOK/FOK Trouble Report Rate	Resale 2-Wire Digital S; No Standard	0	0.515	188	38402	0	0	0	NA	NA	
NH	1-Feb-08	MR-2-05-3112	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Loop	0.401	1.117	27397	27397	198	198	198	NA	NA	
NH	1-Feb-08	MR-2-05-3140	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Platform	1.117	0.653	4384	4384	49	49	49	NA	NA	
NH	1-Feb-08	MR-2-05-3341	% CPE/TOK/FOK Trouble Report Rate	UNE Specials	0.653	0.653	910	910	6	6	6	NA	NA	
NH	1-Feb-08	MR-2-05-3342	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire Digital Loop No Standard	0.08	0.08	1237	1237	1	1	1	NA	NA	
NH	1-Feb-08	MR-2-05-3343	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Link No Standard	1.612	11.538	62	62	1	1	1	NA	NA	
NH	1-Feb-08	MR-3-01-2110	% Missed Repair Appointment - Loop	Resale POTS Business Parity with VZ Retail	26.966	11.538	890	26	240	3	3	2.1372	5	
NH	1-Feb-08	MR-3-01-2210	% Missed Repair Appointment - Loop	Resale POTS Residence Parity with VZ Retail	18.894	11.111	4631	26	875	1	1	1.0286	5	
NH	1-Feb-08	MR-3-01-2341	% Missed Repair Appointment - Loop	Resale 2-Wire Digital S; Parity with VZ Retail	60	NA	5	4631	3	3	3	NA	NA	
NH	1-Feb-08	MR-3-01-3112	% Missed Repair Appointment - Loop	UNE POTS Loop	20.184	17.006	5524	294	1115	50	50	1.416	5	
NH	1-Feb-08	MR-3-01-3144	% Missed Repair Appointment - Loop	UNE Platform Business Parity with VZ Retail	26.966	32.727	890	110	240	36	36	-1.1582	5	
NH	1-Feb-08	MR-3-01-3145	% Missed Repair Appointment - Loop	UNE Platform Residence Parity with VZ Retail	18.894	16.964	4631	112	875	19	19	0.6235	5	
NH	1-Feb-08	MR-3-01-3341	% Missed Repair Appointment - Loop	UNE 2-Wire Digital Loop Parity with VZ Retail	20.22	0	5529	4	1118	0	0	SS	5	
NH	1-Feb-08	MR-3-01-3342	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL Loop Parity with VZ Retail	20.22	6.666	5529	30	1118	2	2	2.3302	5	
NH	1-Feb-08	MR-3-01-3343	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Link Parity with VZ Retail	25	25	183	4	12	1	1	SS	5	
NH	1-Feb-08	MR-3-01-3344	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Link Parity with VAD/DSNO and R	6.557	NA	183	183	12	12	12	SS	5	
NH	1-Feb-08	MR-3-02-2110	% Missed Repair Appointment - Central Office	Resale POTS Business Parity with VZ Retail	13.636	NA	44	2	6	0	0	SS	5	
NH	1-Feb-08	MR-3-02-2120	% Missed Repair Appointment - Central Office	Resale POTS Residence Parity with VZ Retail	9.473	NA	95	95	9	9	9	SS	5	
NH	1-Feb-08	MR-3-02-2341	% Missed Repair Appointment - Central Office	Resale 2-Wire Digital S; Parity with VZ Retail	25	NA	4	4	1	1	1	SS	5	
NH	1-Feb-08	MR-3-02-3112	% Missed Repair Appointment - Central Office	UNE POTS Loop	10.714	0	56	4	6	0	0	SS	5	
NH	1-Feb-08	MR-3-02-3144	% Missed Repair Appointment - Central Office	UNE Platform Business Parity with VZ Retail	13.636	25	44	4	6	1	1	SS	5	
NH	1-Feb-08	MR-3-02-3145	% Missed Repair Appointment - Central Office	UNE Platform Residence Parity with VZ Retail	9.473	0	95	1	6	0	0	SS	5	
NH	1-Feb-08	MR-3-02-3341	% Missed Repair Appointment - Central Office	UNE 2-Wire Digital Loop Parity with VZ Retail	10.169	NA	59	59	6	6	6	SS	5	
NH	1-Feb-08	MR-3-02-3342	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL Loop Parity with VZ Retail	10.169	0	59	2	6	0	0	SS	5	
NH	1-Feb-08	MR-3-02-3343	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Link Parity with VAD/DSNO and R	7.692	NA	13	13	1	1	1	SS	5	
NH	1-Feb-08	MR-3-03-2100	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Link Parity with VAD/DSNO and R	7.692	NA	13	13	1	1	1	SS	5	
NH	1-Feb-08	MR-3-03-2341	% CPE/TOK/FOK - Missed Appointment	Resale POTS	24	24	25	25	6	6	6	NA	NA	
NH	1-Feb-08	MR-3-03-3112	% CPE/TOK/FOK - Missed Appointment	Resale 2-Wire Digital S; No Standard	NA	NA	NA	198	20	20	20	24.65005	5	
NH	1-Feb-08	MR-3-03-3140	% CPE/TOK/FOK - Missed Appointment	UNE POTS Loop	10.101	13.636	52	52	15062	900	900	3.43719	5	
NH	1-Feb-08	MR-3-03-3341	% CPE/TOK/FOK - Missed Appointment	UNE POTS Platform	0	0	56	1	15789	279	279	3.00028	5	
NH	1-Feb-08	MR-3-03-3342	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire Digital Loop No Standard	0	0	33	33	0	0	0	23.5021	5	
NH	1-Feb-08	MR-3-03-3343	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Link No Standard	0	0	0	0	0	0	0	24.67517	5	
NH	1-Feb-08	MR-3-03-3344	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Link No Standard	0	0	0	0	0	0	0	24.65005	5	
NH	1-Feb-08	MR-4-01-2100	Mean Time To Repair - Total	Resale POTS	25.60749	24.22117	5663	37	8700915	53771	53771	24.65005	5	
NH	1-Feb-08	MR-4-01-2210	Mean Time To Repair - Total	Resale Specials (Non D Parity with VZ Retail	4.82756	7.5	52	2	15062	900	900	3.43719	5	
NH	1-Feb-08	MR-4-01-2211	Mean Time To Repair - Total	Resale Specials (DS1 & Parity with VZ Retail	4.6991	4.65	56	1	15789	279	279	3.00028	5	
NH	1-Feb-08	MR-4-01-2341	Mean Time To Repair - Total	Resale 2-Wire Digital S; Parity with VZ Retail	20.04259	NA	9	9	10823	302865	302865	24.67517	5	
NH	1-Feb-08	MR-4-01-3112	Mean Time To Repair - Total	UNE POTS Loop	25.84335	16.93875	5580	298	8652356	301295	301295	24.65005	5	
NH	1-Feb-08	MR-4-01-3216	Mean Time To Repair - Total	UNE POTS Platform	25.60749	22.12151	5663	227	8700915	301295	301295	24.65005	5	
NH	1-Feb-08	MR-4-01-3217	Mean Time To Repair - Total	UNE Specials (Non DSC Parity with VZ Retail	4.82756	7.45	52	1	15062	447	447	3.43719	5	
NH	1-Feb-08	MR-4-01-3217	Mean Time To Repair - Total	UNE Specials (DS1 & D Parity with VZ Retail	4.6991	4.94435	56	62	15789	18393	18393	3.00028	5	
NH	1-Feb-08	MR-4-01-3341	Mean Time To Repair - Total	UNE 2-Wire Digital Loop Parity with VZ Retail	25.82603	22.46666	5588	4	8658954	5392	5392	24.66741	5	
NH	1-Feb-08	MR-4-01-5000	Mean Time To Repair - Total	Interconnection Trunks (Parity with VZ Retail	4.46666	NA	1	1	266	0	0	0	5	
NH	1-Feb-08	MR-4-02-2110	Mean Time To Repair - Loop Trouble	Resale POTS Business Parity with VZ Retail	15.4285	25.41153	890	26	823882	39642	39642	23.70968	5	
NH	1-Feb-08	MR-4-02-2120	Mean Time To Repair - Loop Trouble	Resale POTS Residence Parity with VZ Retail	28.00228	25.77777	4631	9	7780715	13920	13920	24.30002	5	
NH	1-Feb-08	MR-4-02-2341	Mean Time To Repair - Loop Trouble	Resale 2-Wire Digital S; Parity with VZ Retail	17.47666	NA	5	5	5243	5243	5243	17.6493	5	
NH	1-Feb-08	MR-4-02-3112	Mean Time To Repair - Loop Trouble	UNE POTS Loop	25.96975	17.01462	5524	294	8607414	300138	300138	24.63855	5	
NH	1-Feb-08	MR-4-02-3144	Mean Time To Repair - Loop Trouble	UNE Platform Business Parity with VZ Retail	15.4285	15.91712	890	110	823882	105053	105053	23.70968	5	

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NH	1-Feb-08	MR-4-02-3145	Mean Time To Repair - Loop Trouble	UNE Platform Residency Parity with VZ Retail	28.00228	28.79791	4631	112	7780715	1935222	24.30002	-0.3716		
NH	1-Feb-08	MR-4-02-3341	Mean Time To Repair - Loop Trouble	UNE 2-Wire Digital Loop Parity with VZ Retail	25.96206	25.96206	5529	4	8612657	5392	24.6313	SS		
NH	1-Feb-08	MR-4-02-3342	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL Loop Parity with VZ Retail	25.96206	19.74333	5529	30	8612657	35538	24.6313	1.4994		
NH	1-Feb-08	MR-4-02-3343	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Link Parity with VAD/DSNO and Rr 11.64717	50.8125	50.8125	183	4	127886	12195	26.87693	SS		
NH	1-Feb-08	MR-4-03-2110	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Link Parity with VAD/DSNO and Rr 11.64717	NA	NA	183	4	127886	12195	26.87693	SS		
NH	1-Feb-08	MR-4-03-2120	Mean Time To Repair - Central Office Trouble	Resale POTS Business Parity with VZ Retail	5.54431	1.74166	44	2	14637	209	8.78783	SS		
NH	1-Feb-08	MR-4-03-2241	Mean Time To Repair - Central Office Trouble	Resale POTS Business Parity with VZ Retail	13.83578	NA	95	4	78864	23.7929	32.13892	SS		
NH	1-Feb-08	MR-4-03-3112	Mean Time To Repair - Central Office Trouble	UNE POTS Loop Parity with VZ Retail	23.25	NA	4	4	5580	25.52038	8.78783	SS		
NH	1-Feb-08	MR-4-03-3144	Mean Time To Repair - Central Office Trouble	UNE Platform Business Parity with VZ Retail	13.37559	11.3625	56	4	44942	2727	26.87693	SS		
NH	1-Feb-08	MR-4-03-3145	Mean Time To Repair - Central Office Trouble	UNE Platform Business Parity with VZ Retail	5.54431	10.37083	44	4	14637	2489	23.7929	SS		
NH	1-Feb-08	MR-4-03-3341	Mean Time To Repair - Central Office Trouble	UNE Platform Residency Parity with VZ Retail	13.83578	3.85	95	1	78864	231	24.93121	SS		
NH	1-Feb-08	MR-4-03-3341	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Digital Loop Parity with VZ Retail	13.07824	NA	59	2	46297	2054	24.93121	SS		
NH	1-Feb-08	MR-4-03-3342	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL Loop Parity with VZ Retail	17.11666	17.11666	59	2	46297	2054	24.93121	SS		
NH	1-Feb-08	MR-4-03-3343	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Link Parity with VAD/DSNO and Rr 7.62948	NA	NA	13	13	5951	6.12375	6.12375	SS		
NH	1-Feb-08	MR-4-03-3345	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Link Parity with VAD/DSNO and Rr 7.62948	NA	NA	13	13	5951	6.12375	6.12375	SS		
NH	1-Feb-08	MR-4-04-2216	% Cleared (all troubles) within 24 Hours	Resale POTS Parity with VZ Retail	58.008	54.054	5663	37	3285	20	-0.3259	SS		
NH	1-Feb-08	MR-4-04-2217	% Cleared (all troubles) within 24 Hours	Resale POTS (Non D Parity with VZ Retail	100	100	52	2	52	2	SS	SS		
NH	1-Feb-08	MR-4-04-2217	% Cleared (all troubles) within 24 Hours	Resale POTS (Non D Parity with VZ Retail	100	100	56	1	56	1	SS	SS		
NH	1-Feb-08	MR-4-04-2241	% Cleared (all troubles) within 24 Hours	Resale POTS (Non D Parity with VZ Retail	66.666	NA	9	6	6	6	5	3.7411		
NH	1-Feb-08	MR-4-04-3112	% Cleared (all troubles) within 24 Hours	UNE POTS Loop Parity with VZ Retail	57.616	81.543	5580	298	3215	243	5	3.7411		
NH	1-Feb-08	MR-4-04-3140	% Cleared (all troubles) within 24 Hours	UNE POTS Platform Parity with VZ Retail	58.008	70.044	5663	227	3285	159	5	3.7411		
NH	1-Feb-08	MR-4-04-3216	% Cleared (all troubles) within 24 Hours	UNE POTS Platform Parity with VZ Retail	100	100	52	1	52	1	SS	SS		
NH	1-Feb-08	MR-4-04-3217	% Cleared (all troubles) within 24 Hours	UNE POTS Platform Parity with VZ Retail	100	100	56	62	62	62	5	3.7411		
NH	1-Feb-08	MR-4-04-3341	% Cleared (all troubles) within 24 Hours	UNE POTS Platform Parity with VZ Retail	57.641	50	5588	62	3221	2	SS	SS		
NH	1-Feb-08	MR-4-04-3342	% Cleared (all troubles) within 24 Hours	UNE 2-Wire Digital Loop Parity with VZ Retail	81.25	81.25	5588	32	3221	26	3.0207	SS		
NH	1-Feb-08	MR-4-04-3343	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL Loop Parity with VZ Retail	25	25	196	4	172	1	SS	SS		
NH	1-Feb-08	MR-4-04-3345	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Link Parity with VAD/DSNO and Rr 87.755	NA	NA	196	4	172	1	SS	SS		
NH	1-Feb-08	MR-4-04-5000	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Link Parity with VAD/DSNO and Rr 87.755	NA	NA	196	4	172	1	SS	SS		
NH	1-Feb-08	MR-4-05-5000	% Out of Service > 2 Hours	Interconnection Trunks (Parity with VZ Retail	100	NA	1	1	1	1	0.107	SS		
NH	1-Feb-08	MR-4-06-2110	% Out of Service > 4 Hours	Interconnection Trunks (Parity with VZ Retail	100	NA	1	1	1	1	0.107	SS		
NH	1-Feb-08	MR-4-06-2120	% Out of Service > 4 Hours	Resale POTS - Business Parity with VZ Retail	80.913	83.333	744	18	602	15	SS	SS		
NH	1-Feb-08	MR-4-06-2216	% Out of Service > 4 Hours	Resale POTS - Business Parity with VZ Retail	90.554	90.554	3748	5	3394	4	SS	SS		
NH	1-Feb-08	MR-4-06-2217	% Out of Service > 4 Hours	Resale POTS (Non D Parity with VZ Retail	44.23	100	52	2	23	2	SS	SS		
NH	1-Feb-08	MR-4-06-3144	% Out of Service > 4 Hours	Resale POTS (Non D Parity with VZ Retail	52.941	100	51	27	27	1	SS	SS		
NH	1-Feb-08	MR-4-06-3145	% Out of Service > 4 Hours	UNE Platform Business Parity with VZ Retail	80.913	85.555	744	90	602	77	-0.9226	SS		
NH	1-Feb-08	MR-4-06-3216	% Out of Service > 4 Hours	UNE Platform Residency Parity with VZ Retail	90.554	85.714	3748	77	3394	66	1.5642	SS		
NH	1-Feb-08	MR-4-06-3217	% Out of Service > 4 Hours	UNE Platform Residency Parity with VZ Retail	44.23	100	52	1	23	1	SS	SS		
NH	1-Feb-08	MR-4-06-5000	% Out of Service > 4 Hours	UNE Platform Residency Parity with VZ Retail	52.941	56.451	51	62	27	35	-0.1837	SS		
NH	1-Feb-08	MR-4-07-2110	% Out of Service > 12 Hours	Interconnection Trunks (Parity with VZ Retail	100	NA	1	1	1	1	-1.7104	SS		
NH	1-Feb-08	MR-4-07-2120	% Out of Service > 12 Hours	Resale POTS - Business Parity with VZ Retail	38.172	61.111	744	18	284	11	SS	SS		
NH	1-Feb-08	MR-4-07-2341	% Out of Service > 12 Hours	Resale POTS - Business Parity with VZ Retail	65.848	60	3748	5	2468	3	SS	SS		
NH	1-Feb-08	MR-4-07-3112	% Out of Service > 12 Hours	Resale 2-Wire Digital Sx Parity with VZ Retail	44.444	NA	9	4	4	4	3.8556	SS		
NH	1-Feb-08	MR-4-07-3144	% Out of Service > 12 Hours	UNE POTS Loop Parity with VZ Retail	61.4	49.193	4456	248	2736	122	-1.0382	SS		
NH	1-Feb-08	MR-4-07-3145	% Out of Service > 12 Hours	UNE Platform Business Parity with VZ Retail	38.172	44.444	744	90	284	40	1.4647	SS		
NH	1-Feb-08	MR-4-07-3342	% Out of Service > 12 Hours	UNE Platform Residency Parity with VZ Retail	65.848	58.441	3748	77	2468	45	SS	SS		
NH	1-Feb-08	MR-4-07-3343	% Out of Service > 12 Hours	UNE 2-Wire Digital Loop Parity with VZ Retail	61.357	75	4464	4	2739	3	SS	SS		
NH	1-Feb-08	MR-4-07-5000	% Out of Service > 12 Hours	UNE 2-Wire xDSL Loop Parity with VZ Retail	13.402	100	194	24	2739	18	-1.1665	SS		
NH	1-Feb-08	MR-4-08-2110	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Link Parity with VAD/DSNO and Rr 13.402	NA	NA	194	1	26	1	SS	SS		
NH	1-Feb-08	MR-4-08-2120	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Link Parity with VAD/DSNO and Rr 13.402	NA	NA	194	1	26	1	SS	SS		
NH	1-Feb-08	MR-4-08-2216	% Out of Service > 24 Hours	Resale POTS Business Parity with VZ Retail	12.634	16.666	744	18	94	3	-0.2345	SS		
NH	1-Feb-08	MR-4-08-2217	% Out of Service > 24 Hours	Resale POTS Business Parity with VZ Retail	44.637	60	3748	5	1673	3	SS	SS		
NH	1-Feb-08	MR-4-08-2341	% Out of Service > 24 Hours	Resale POTS (Non D Parity with VZ Retail	0	0	52	2	0	0	SS	SS		
NH	1-Feb-08	MR-4-08-3112	% Out of Service > 24 Hours	Resale POTS (Non D Parity with VZ Retail	0	0	51	1	0	0	SS	SS		
NH	1-Feb-08	MR-4-08-3144	% Out of Service > 24 Hours	Resale 2-Wire Digital Sx Parity with VZ Retail	33.333	NA	9	3	3	3	5	0.559		
NH	1-Feb-08	MR-4-08-3145	% Out of Service > 24 Hours	UNE Platform Business Parity with VZ Retail	39.407	16.935	3748	248	1756	42	1.1091	SS		
NH	1-Feb-08	MR-4-08-3216	% Out of Service > 24 Hours	UNE Platform Residency Parity with VZ Retail	12.634	11.111	744	90	94	10	SS	SS		
NH	1-Feb-08	MR-4-08-3341	% Out of Service > 24 Hours	UNE Platform Residency Parity with VZ Retail	44.637	38.961	3748	77	1673	30	SS	SS		
NH	1-Feb-08	MR-4-08-3217	% Out of Service > 24 Hours	UNE POTS Loop Parity with VZ Retail	0	0	52	1	0	0	SS	SS		
NH	1-Feb-08	MR-4-08-3341	% Out of Service > 24 Hours	UNE POTS Loop Parity with VZ Retail	39.381	50	4464	62	0	0	5	2.1493		
NH	1-Feb-08	MR-4-08-3342	% Out of Service > 24 Hours	UNE 2-Wire Digital Loop Parity with VZ Retail	20.833	39.381	39.381	24	1758	2	SS	SS		
NH	1-Feb-08	MR-4-08-3343	% Out of Service > 24 Hours	UNE 2-Wire xDSL Loop Parity with VZ Retail	100	100	194	1	24	1	SS	SS		
NH	1-Feb-08	MR-4-08-5000	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Link Parity with VAD/DSNO and Rr 12.371	NA	NA	194	1	24	1	SS	SS		
NH	1-Feb-08	MR-4-08-5000	% Out of Service > 24 Hours	Interconnection Trunks (Parity with VZ Retail	0	NA	0	1	0	0	SS	SS		



STATE	MONTH	METRIC_ID	METRIC_DESC	PRODUCT_DESC	STANDARD	VZ_PERF	CLEC_PERF	VZ_DEN	CLEC_DEN	VZ_NUM	CLEC_NUM	DIFFEREN_DEV	STANDARD	Z_SCORE
NH	1-Feb-08	MR-5-01-2100	% Repeat Reports within 30 Days	Resale POTS	Parity with VZ Retail	13.72	5.405	5663	37	777	2			1.8886
NH	1-Feb-08	MR-5-01-2200	% Repeat Reports within 30 Days	Resale Specials	Parity with VZ Retail	17.592	0	108	3	19	0			SS
NH	1-Feb-08	MR-5-01-2341	% Repeat Reports within 30 Days	Resale 2-Wire Digital S	Parity with VZ Retail	11.111	NA	9	3	1	0			SS
NH	1-Feb-08	MR-5-01-3112	% Repeat Reports within 30 Days	UNE POTS Loop	Parity with VZ Retail	13.72	13.087	5663	298	777	39			0.3804
NH	1-Feb-08	MR-5-01-3140	% Repeat Reports within 30 Days	UNE POTS Platform	Parity with VZ Retail	13.72	13.656	5663	227	777	31			0.1041
NH	1-Feb-08	MR-5-01-3200	% Repeat Reports within 30 Days	UNE Specials	Parity with VZ Retail	17.592	19.047	108	63	19	12			-0.0441
NH	1-Feb-08	MR-5-01-3341	% Repeat Reports within 30 Days	UNE 2-Wire Digital Loop	Parity with VZ Retail	13.716	25	5672	4	778	1			SS
NH	1-Feb-08	MR-5-01-3342	% Repeat Reports within 30 Days	UNE 2-Wire xDSL Loop	Parity with VZ Retail	13.716	9.375	196	32	778	3			0.97
NH	1-Feb-08	MR-5-01-3343	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Lint	Parity with VAD/DSNO and Rl	22.448	50	196	4	44	2			SS
NH	1-Feb-08	MR-5-01-3345	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Lint	Parity with VAD/DSNO and Rl	22.448	NA	196	4	44	2			SS
NH	1-Feb-08	MR-5-01-5000	% Repeat Reports within 30 Days	Interconnection Trunks	( Parity with VZ Retail	0	NA	1	0	0	0			5
NH	1-Feb-08	NP-1-01-5000	% Final Trunk Groups Exceeding Blocking	Standard CLEC Trunks	See Guidelines	3.125	0	32	19	1	0			5
NH	1-Feb-08	NP-1-02-5000	% Final Trunk Groups Exceeding Blocking	Standard CLEC Trunks	See Guidelines	3.125	0	32	19	1	0			5
NH	1-Feb-08	NP-1-03-5000	Number Final Trunk Groups Exceeding Blocking	Standard CLEC Trunks	See Guidelines	0	0	0	0	0	0			
NH	1-Feb-08	NP-1-04-5000	Number Final Trunk Groups Exceeding Blocking	Standard CLEC Trunks	See Guidelines	0	0	0	0	0	0			
NH	1-Feb-08	NP-2-01-6701	% On Time Response to Request for Physical Collo	Collocation - New Applt	95% on time	100	100	7	7	7	7			
NH	1-Feb-08	NP-2-01-6702	% On Time Response to Request for Physical Collo	Collocation - Augment A	95% on time	100	100	3	3	3	3			
NH	1-Feb-08	NP-2-02-6701	% On Time Response to Request for Virtual Colloca	Collocation - New Applt	95% on time	NA	NA	NA	NA	NA	NA			
NH	1-Feb-08	NP-2-02-6702	% On Time Response to Request for Virtual Colloca	Collocation - Augment A	95% on time	NA	NA	NA	NA	NA	NA			
NH	1-Feb-08	NP-2-03-6701	Average Interval - Physical Collocation	Collocation - New Applt	No Standard	66	66	66	66	66	66			
NH	1-Feb-08	NP-2-03-6711	Average Interval - Physical Collocation	Collocation Augment Ap	No Standard	NA	NA	NA	NA	NA	NA			
NH	1-Feb-08	NP-2-03-6712	Average Interval - Physical Collocation	Collocation Augment Ap	No Standard	NA	NA	NA	NA	NA	NA			
NH	1-Feb-08	NP-2-04-6701	Average Interval - Virtual Collocation	Collocation - New Applt	No Standard	NA	NA	NA	NA	NA	NA			
NH	1-Feb-08	NP-2-04-6702	Average Interval - Virtual Collocation	Collocation - Augment A	No Standard	NA	NA	NA	NA	NA	NA			
NH	1-Feb-08	NP-2-05-6701	% On Time - Physical Collocation	Collocation - New Applt	95% on time	NA	NA	NA	NA	NA	NA			
NH	1-Feb-08	NP-2-05-6702	% On Time - Physical Collocation	Collocation - Augment A	95% on time	100	100	2	2	2	2			
NH	1-Feb-08	NP-2-06-6701	% On Time - Virtual Collocation	Collocation - New Applt	95% on time	NA	NA	NA	NA	NA	NA			
NH	1-Feb-08	NP-2-06-6702	% On Time - Virtual Collocation	Collocation - Augment A	95% on time	NA	NA	NA	NA	NA	NA			
NH	1-Feb-08	NP-2-07-6701	Average Delay Days - Physical Collocation	Collocation - New Applt	No Standard	NA	NA	NA	NA	NA	NA			
NH	1-Feb-08	NP-2-07-6702	Average Delay Days - Physical Collocation	Collocation Augment Ap	No Standard	NA	NA	NA	NA	NA	NA			
NH	1-Feb-08	NP-2-08-6701	Average Delay Days - Virtual Collocation	Collocation Augment Ap	No Standard	NA	NA	NA	NA	NA	NA			
NH	1-Feb-08	NP-2-08-6702	Average Delay Days - Virtual Collocation	Collocation Augment Ap	No Standard	NA	NA	NA	NA	NA	NA			
NH	1-Feb-08	BI-1-02-1000	% DUF in four (4) Business Days	Resale & UNE combine	95% in four (4) Business Days	99.993	99.993	640987	640987	640987	640987			
NH	1-Feb-08	BI-2-01-1000	Timeliness of Carrier Bill	Resale & UNE combine	98% in 10 Business Days	99.145	99.145	468	468	468	468			
NH	1-Feb-08	BI-3-04-1000	% CLEC Billing Claims Acknowledged within two (2)	Calendar Days after rece	100	100	17	17	17	17	17			
NH	1-Feb-08	BI-3-05-1000	% CLEC Billing Claims Resolved within 28 Calendar	Days after acknow	100	100	97	97	97	97	97			
NH	1-Feb-08	BI-3-07-1000	% Full or Partial Denials	Resale & UNE combine	No Standard	58.333	58.333	12	12	12	12			
NH	1-Feb-08	BI-3-08-1000	% CLEC Billing Claim Credits Not Appearing on the	Twelve Billing Cycles	96%	99.995	99.995	59	59	59	59			
NH	1-Feb-08	BI-9-01-1000	% Billing Completeness in Twelve Billing Cycles	Operator Service Centei	Parity with Verizon Retail	2.32742	1.2329	272375	22421	633933	4230606.23			4230405.23
NH	1-Feb-08	OD-1-01-1021	Average Speed of Answer - Operator Services	Operator Service Centei	Parity with Verizon Retail	3.68356	2.43166	2084051	33635	7676741	81789			
NH	1-Feb-08	OD-1-02-1021	Average Speed of Answer - Directory Assistance	Operator Service Centei	Parity with Verizon Retail	3.68356	2.43166	2084051	33635	7676741	81789			

Legend

+ Enview used to report Retail and Wholesale results

(p) Z-Score Equivalent from Permutation Test (Applicable to NJ C2C only)

RQ Reported Quarterly

TR Temporary Review (Currently Applicable to PA DLWP only)

UD Performance metric is under development

UR Performance metric is under Review

NA No Activity or results cannot be calculated due to zero in the Denominator

NEF No Existing Functionality

TBD Performance standard is to be determined

R3 Run 3 times per year

For PO-1 Metrics Retail data is obtained from Enview, and the total number of observations is 10 per hour per day.

For OD-1 Metrics in NY and CT Retail and Resale traffic appear in the VZ Retail column. All data is NY and CT combined with the exception of Retail DA.

For OD-1 Metrics Retail and Resale traffic appear in the VZ Retail column.

North EEL DS0 1-10 lines, 6 days. 11+ Lines, negotiated. No facilities, ECCD + 6 Days. Disconnects 2 days.

South EEL DS0 1-10 lines, 6 days. 11-20 Lines, 10 days. 21+ lines, negotiated. No facilities, 1-10 lines, ECCD + 6 Days. No facilities, 11-20 lines, ECCD + 10 Days. No facilities, 21+ lines, negotiated. Disconnects 2 days

North and South EEL DS1 1-9 lines, 9 days (includes Loop Qual / Facility check). 10+ lines, negotiated. No facilities, ECCD + 6 days. Disconnects, 1-9 lines, 4 days. Disconnects, 10+ lines, 6 days.

North and South EEL DS3 1-9 lines, 18 days (includes Loop Qual / Facility check). 10+ lines, negotiated. No facilities, ECCD + 15 days. Disconnects, 1-9 lines, 4 days. Disconnects, 10+ lines, 6 days.

North and South IOF 1-8 lines, 15 days (includes Facility check). 9+ lines, negotiated. No facilities, ECCD + 15 days. Disconnects, 1-8 lines, 4 days. Disconnects, 9+ lines, negotiated.

SS Sample size does not meet the minimum criteria for a statistical test specified in Appendix K of the guidelines. See April 29, 2002 NYPSC Order and Appendix K of the C2C Guidelines regarding monitoring and further evaluation.

Stat Score By default, any Z-Score greater than 5 or less than -5 is assigned a value of 5 or -5, respectively.